

Pelekis GSM Gateway 4G_VoLTE with fallback 2G for Elevators



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GENERAL WARNINGS

GENERAL REMARKS

Please pay close attention to the warnings in this section, as they provide important guidelines for safe installation, proper use, and maintenance of the product.

The appliance must be used exclusively for its intended purpose. Pelekis Electronics cannot be held responsible for any damage resulting from improper use.

The product has been designed in compliance with relevant standards. Installation must be carried out in accordance with these standards and within compliant installations.

Before performing any interventions (cleaning, maintenance, connection, etc.), disconnect the appliance from the main power supply and the battery.

For any repair work, please contact our after-sales service, in Pelekis Electronics or your Local Distributor, exclusively.

Ensure that the product is installed according to the prescribed instructions.

Do not introduce objects, liquids, or dust into the product, and do not use sprays inside the product.

To achieve better 4G GSM network reception, install the gateway as high as possible within the building, ideally in high machinery areas or at the top of the elevator shaft.



Electrical equipment must be compulsorily recycled according to Directive n°2012/19/EU relating to waste electrical and electronic equipment (WEEE).

DESCRIPTION

The Pelekis 4G GSM Gateway connects to emergency phone devices in elevators, allowing them to make and receive calls via the mobile network. A SIM card is required for this operation.

- Pelekis 4G GSM Gateway features an internal backup battery and a charger.
- Pelekis 4G GSM Gateway provides a reliable power supply for the emergency phone in the elevator, whether the main AC power is live or during a power outage.

When combined with the Pelekis Emergency Autodialer for Car Lifts (INTD0901, INTD0902), the system ensures robust and reliable two-way communication between trapped passengers and service personnel.

Pelekis GSM Gateway
4G VoLTE



ANTENNA
(wire 2m)



BATTERY
SLA 12V 900mAh

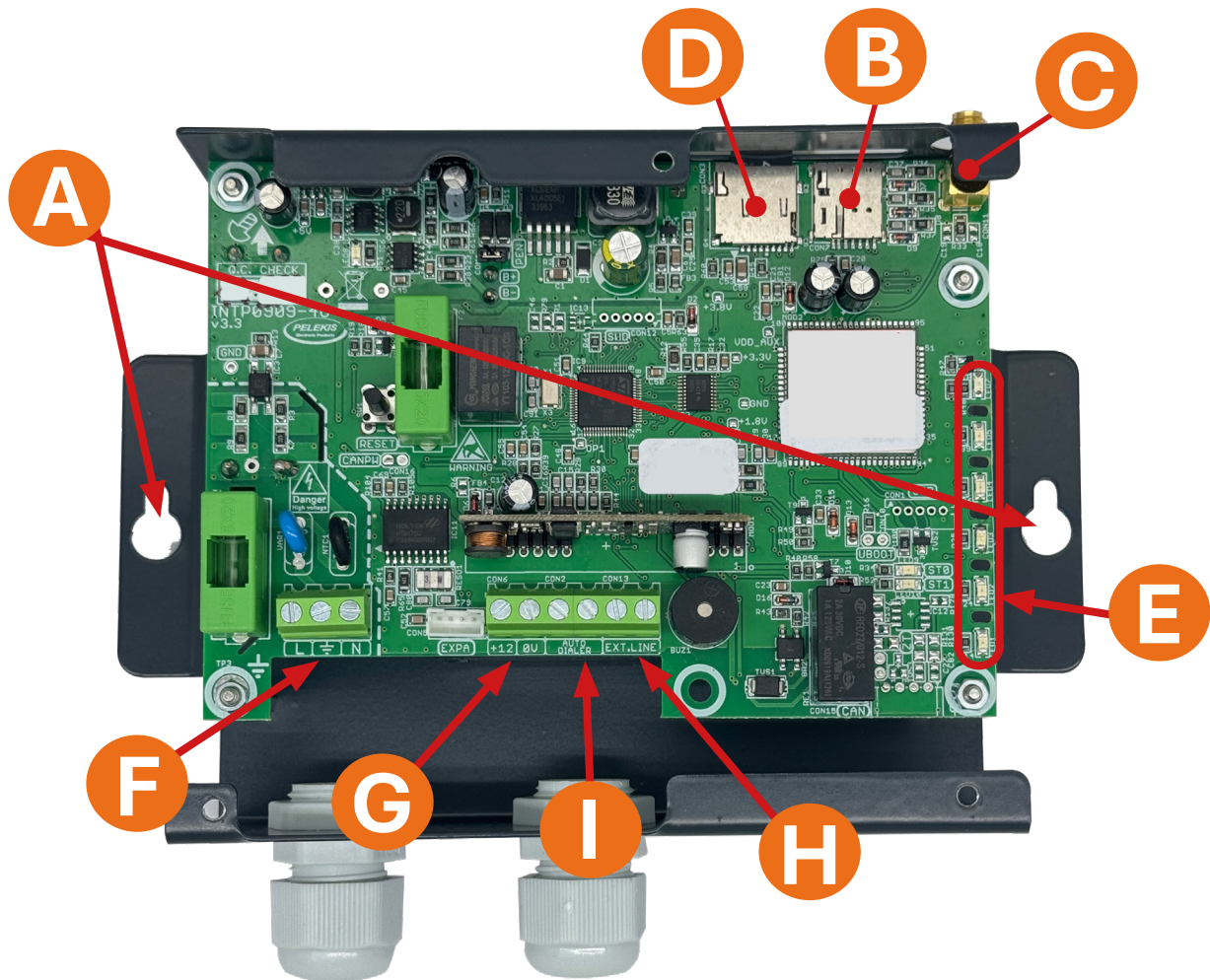
MAIN FEATURES

- Remote Programming via SMS
- Remote Programming & Monitoring via IoT Cloud Platform (MQTT)
- Automatic APN configuration — works with any European SIM, zero setup
- 4G VoLTE voice with automatic 2G fallback
- Remote configuration security: administrator number lock
- Firmware update via SD card
- Battery health monitoring with SMS alerts to the service number
- AC power fail / restore SMS notifications (configurable delay)
- Mobile network signal intensity, network status, battery, line (LED indication)
- Up to 2 prerecorded voice messages (trapped passenger / rescue personnel)
- Micro SIM card, backup battery 12V 900mAh (6h), PSU 230VAC, 12VDC output for autodialers



Download the Application “Pelekis GSM Configurator” from App Store (iOS) or PlayStore (Android).

THE GSM GATEWAY



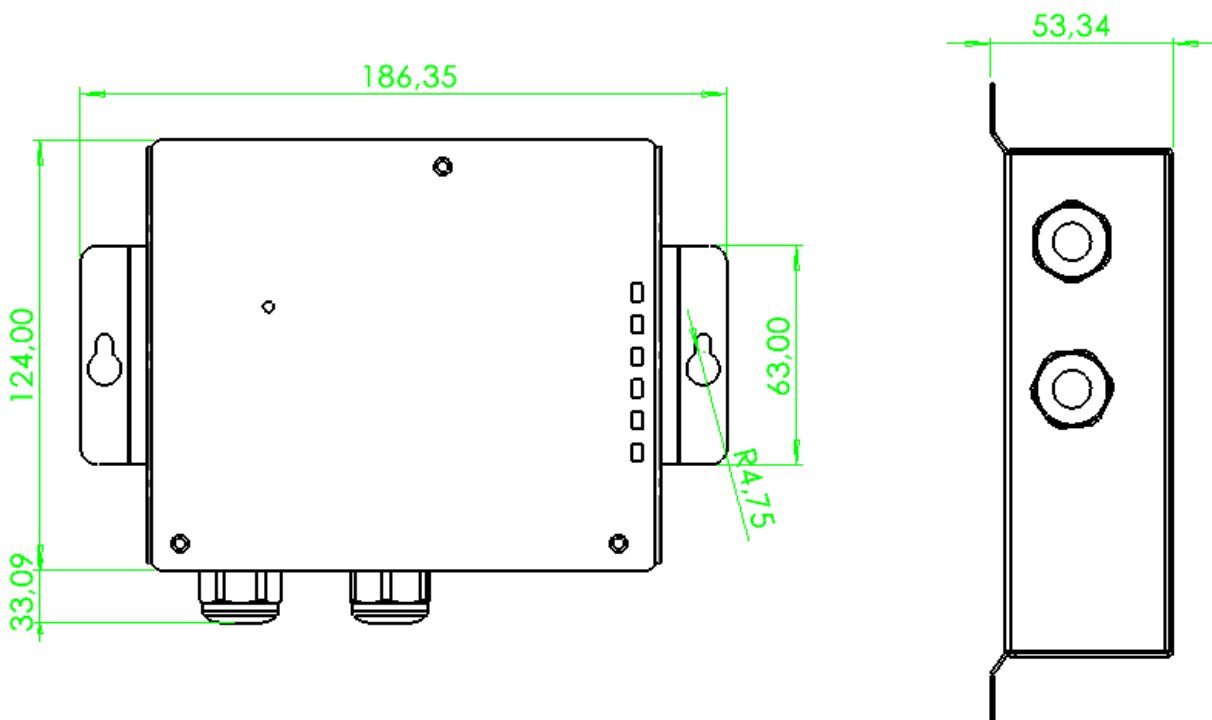
- A** Mount Holes
- B** SIM Card Slot
- C** Antenna SMA Connector
- D** SD Card Slot
- E** LED Indications (see chapter “LED Signaling” on page 31)
- F** GSM’s power supply. Connect 230VAC.
- G** Output power supply 12VDC. Power Supply to Autodialer.
- H** Connect PSTN if available.
- I** Telephone connection to Autodialer.

INSTALLATION

Tips for the Installation

- The Pelekis GSM Gateway 4G must be installed as high as possible within the building, ideally in high machinery areas or at the top of the elevator shaft.
- Avoid installing the GSM Gateway above the lift car, as its movement can affect the signal negatively.
- Make all connections before supplying AC power to the Pelekis GSM Gateway to avoid any electric shock or short circuits.
- The GSM Gateway should be installed indoors, because it is not protected against water, which could provoke damage.
- Before the actual installation on site, the device should be connected and tested on the bench.

**Power Consumption is 3.5W in Peak Condition
with all features enabled and all LEDs ON.**



INSTALLATION

1

MOUNT

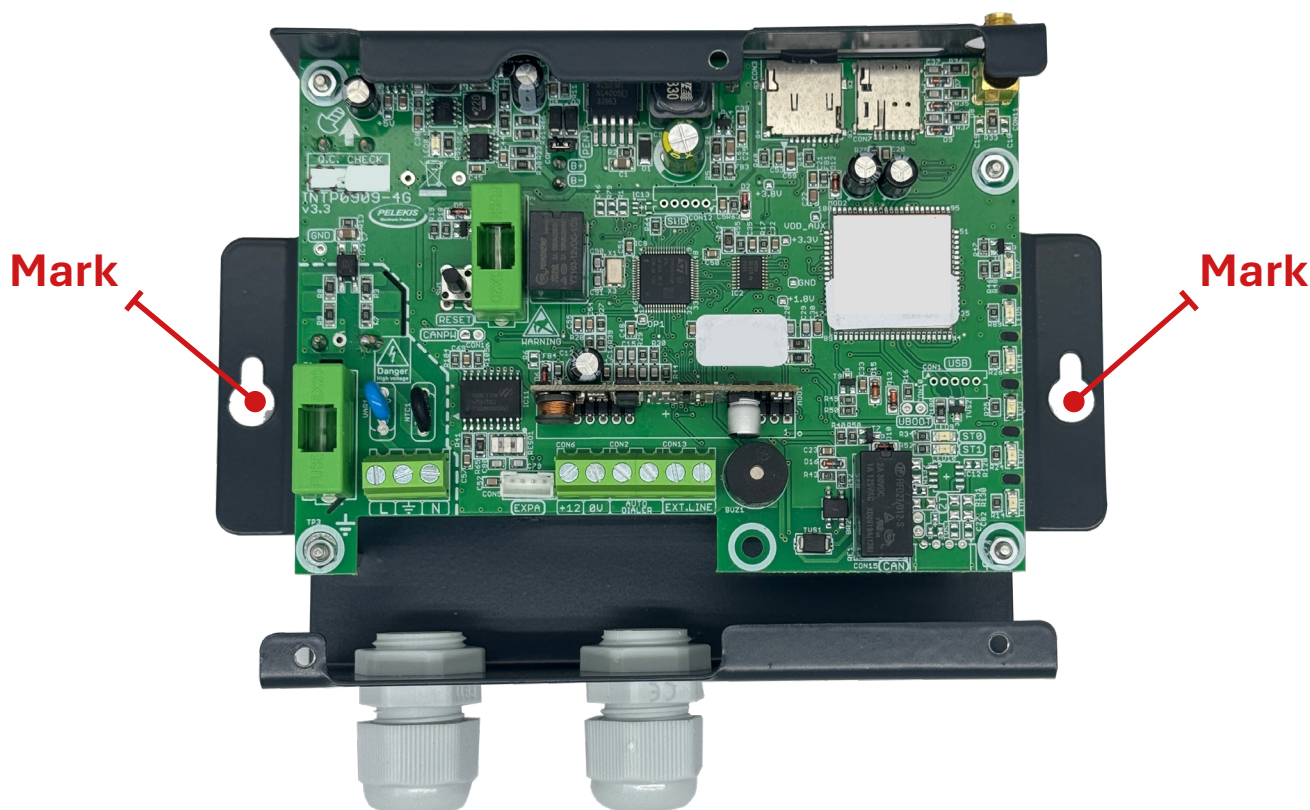
Place the Pelekis GSM Gateway 4G at the top of elevator shaft.

Locate an area where the GSM signal is sufficient.

Pelekis Electronics recommends at the top of the shaft or in the Machine room if the Signal is strong.

Note: The network may vary depending on the telephone Provider.

- Drill two holes of 5mm in diameter on the wall, after you have marked with the device.
- Insert 2 dowels in the holes and tighten 2 screws, 1 on each dowel.
- Place the Pelekis GSM Gateway 4G device, through the holes, on the screws.



INSTALLATION

2

SIM Card

Before inserting the SIM card, make sure that the device is switched off to avoid any damage.

Use all precautions to avoid electrostatic discharge.



ATTENTION

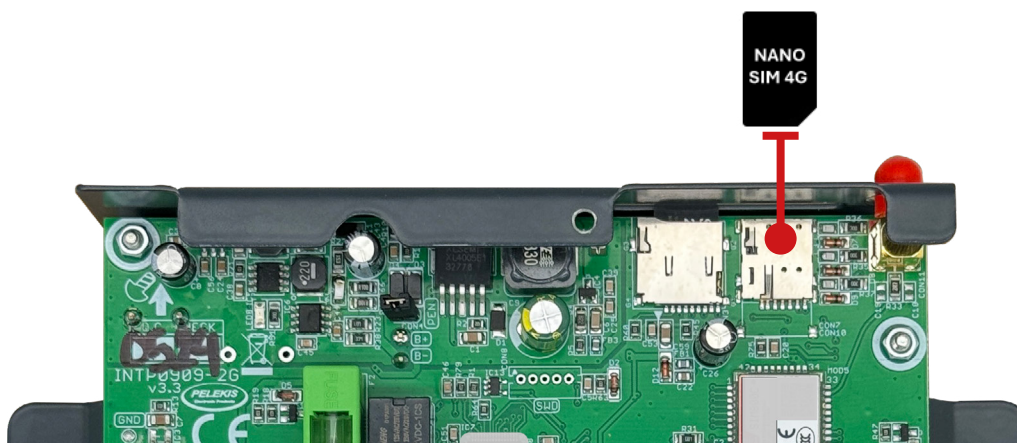
**The SIM card must have the PIN CODE DEACTIVATED.
If the SIM Card has the PIN CODE activated, it must be de-activated using a cell phone.**



ATTENTION

**Make sure your SIM Provider has enabled the VoLTE
capability on your SIM Card**

Slide the SIM Card from outside the metal enclosure to the SIM card Slot, with the correct orientation and side.



INSTALLATION

3

ANTENNA



WARNING

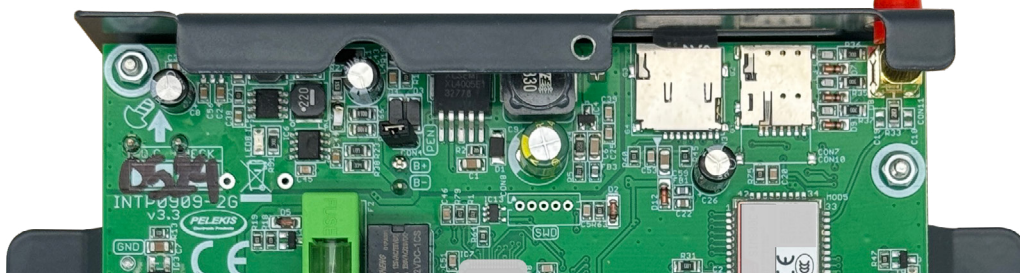
Before connecting the Antenna, make sure that the device is switched OFF to avoid any damage.

Screw the Antenna, which will be found in the package, into the SMA connector on the Pelekis GSM Gateway 4G.

To ensure a strong Signal, place the antenna out of any metal box or structures that may affect the Signal receiving.



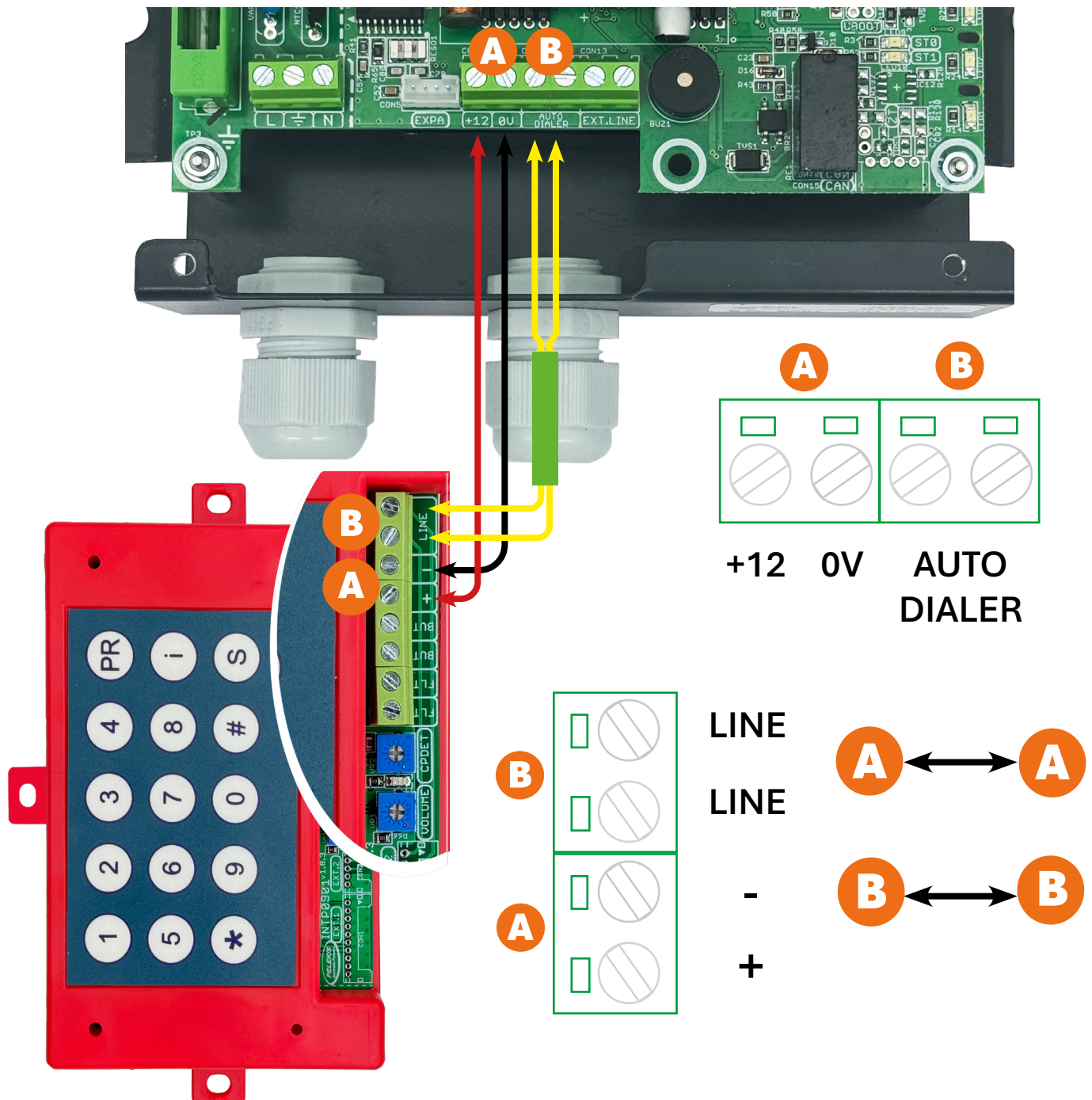
**Tighten
Good**



INSTALLATION

4

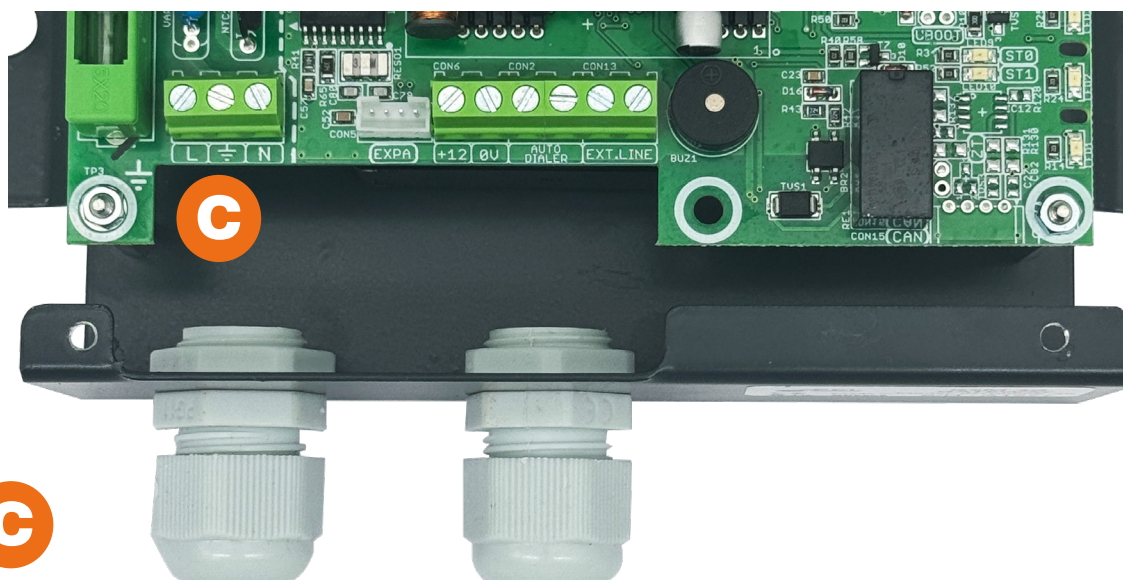
Connecting the Autodialer



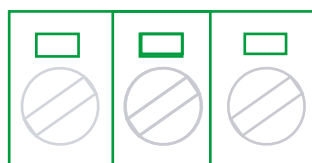
INSTALLATION

5

Power Supply 230VAC



C



L E N



ATTENTION

Complete all the previous steps before connecting power supply.

Connect the external Power Supply 230VAC to the terminal L/E/N of the Pelekis GSM Gateway 4G.

INSTALLATION

6

Battery



ATTENTION

The battery is pre-connected by default, and no additional setup is required.

- Close the cover of the Pelekis GSM Gateway paying attention to the wires.

7

Starting the GSM Gateway

- Power up the Pelekis GSM Gateway 4G. Make sure the Main Power ON LED is lit.
- Wait at least 30 seconds to 5 minutes until the proper registration of the device to 2G or 4G mobile network.
- Check in page 31, “LED Signaling” to recognise when device is ready to operate normally.

On its very first power-up (and after a modem replacement in service) the device sends an identification SMS with its IMEI and firmware version.

8

Normal Operation

Upon completion of startup and initialization, the device enters Normal Operation mode.

In this mode, the operation of the GSM Gateway is transparent, allowing any dialed number from a connected telephone or autodialer to be initiated normally.



Note!

The programming step is not required for the normal operation of the Pelekis GSM Gateway 4G.



Note!

The following programming steps should be performed if special functionalities are required by the user. (See page 16-20)

PROGRAMMING BY SMS

Programming via SMS can be performed from any mobile phone.



ATTENTION 1

The SMS Programming method requires credit on the SIM Card of GSM Gateway!



ATTENTION 2

**All the SMS start with #0000#.
This is the factory parameter password.
This password can be changed. (see CODE 1)**



ATTENTION 3

**After any valid SMS the system replies 'OK' (or the requested information).
Commands marked, reply 'OK->Rebooting' and the device restarts itself to apply the setting.**



ATTENTION 4

If an Administrator number is set (CODE 2), programming SMS are accepted ONLY from that number. The administrator number also receives all alert SMS (battery, power fail/restore, inputs).

PROGRAMMING BY SMS



CODE	Function	Program	Ask (Returns what has been programmed)	Value
USER AUTHORIZED PROGRAM CODES				
1	Change password	#0000#1#XXXX*	#0000#1#?	4 digits
2	Administrator / service number	#0000#2#X1*	#0000#2#?	receives all alerts; locks SMS programming
3	Factory reset	#0000#3#1*		
4	Restart device	#0000#4#1*	#0000#4#?	
5	Device information		#0000#5#?	replies 2 SMS: identity + network status
7	Dialing mode	Note 2* #0000#7#n*	#0000#7#?	0=Transparent, 1=Phonebook
9	Tone source	#0000#9#n*	#0000#9#?	1=Network tones, 2=Device tones
10	Network technology	#0000#10#n*	#0000#10#?	0=Auto, 1=2G only, 2=4G only
11	APN (manual override)	#0000#11#apn*	#0000#11#?	empty = automatic (see pg20)

PROGRAMMING BY SMS



CODE	Function	Program	Ask (Returns what has been programmed)	Value
USER AUTHORIZED PROGRAM CODES				
20	Voice domain (VoLTE)	#0000#20#n*	#0000#20#?	1=CS only, 2=CS preferred, 3=VoLTE preferred (default), 4=VoLTE only
21	Microphone gain	#0000#21#n*	#0000#21#?	1-7
22	Speaker volume	#0000#22#n*	#0000#22#?	1-5
24	Incoming call enable	#0000#24#n*	#0000#24#?	0/1
25	IEN 112 fallback enable	#0000#25#n*	#0000#25#?	0/1
26	4 Emergency numbers	Note 1* #0000#26#X1,X2,X3,X4*	#0000#26#?	comma separated
30	Battery status		#0000#30#?	"Battery:n/4 (x.xV)"
31	Battery alert enable	#0000#31#n*	#0000#31#?	0/1
32	Battery alert threshold	#0000#32#n*	#0000#32#?	0-4

PROGRAMMING BY SMS



CODE	Function	Program	Ask (Returns what has been programmed)	Value
USER AUTHORIZED PROGRAM CODES				
35	AC power-fail SMS delay	#0000#35#n*	#0000#35#?	minutes, 0=off
36	AC power-restore SMS delay	#0000#36#n*	#0000#36#?	minutes
40	Output relay	#0000#40#1:1*	#0000#40#?	relay 1/2 state 0/1
41	Input auto-SMS enable	#0000#41#n*	#0000#41#?	0/1; ask returns l1=x,l2=x
50	Cloud platform enable	#0000#50#n*	#0000#50#?	0/1
51	Platform server	#0000#51#host*	#0000#51#?	hostname or IP
52	Platform port	#0000#52#n*	#0000#52#?	default 1883
53	Platform check-in interval	#0000#53#n*	#0000#53#?	1–1440 minutes

Note (1) : Programming 4 Calling Numbers



Up to 4 Emergency Calling Numbers saved in the internal memory of the GSM Gateway (see Note (2)).

Note (2) : Force GSM Call Function



If enabled, the GSM Gateway will automatically ignore any dialed numbers coming from the connected autodialer. Instead, it will call the four (4) stored numbers from the internal memory of the GSM Gateway until someone answers the call.

AUTOMATIC APN CONFIGURATION

The gateway configures its mobile data connection automatically. On every start-up it identifies the SIM card's operator and applies the correct APN from a built-in database of European operators — like a mobile phone, no configuration is needed for any EU SIM. A manual APN can be forced with SMS CODE 11; sending an empty value returns the device to automatic mode.

PROGRAMMING BY App

Programming via the App can be performed from any smartphone, either Apple or Android.

Download from App Store or Play Store the “Pelekis GSM Configurator”



ATTENTION

Accept all permission that application requires to work properly!

With the Application we can easily program and configure the required parameters of the Pelekis GSM 4G.

Available Configuration via App:

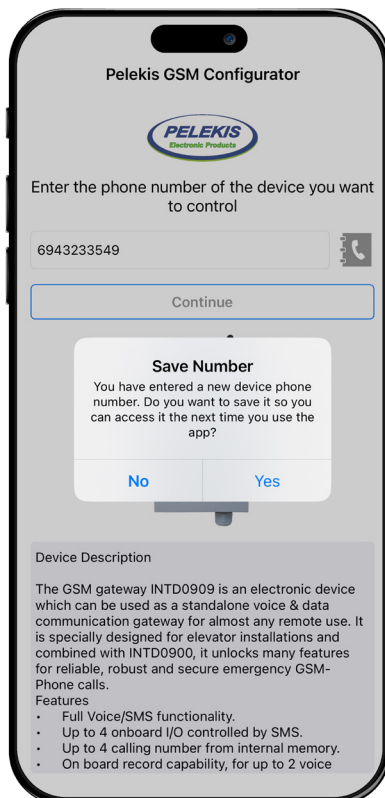
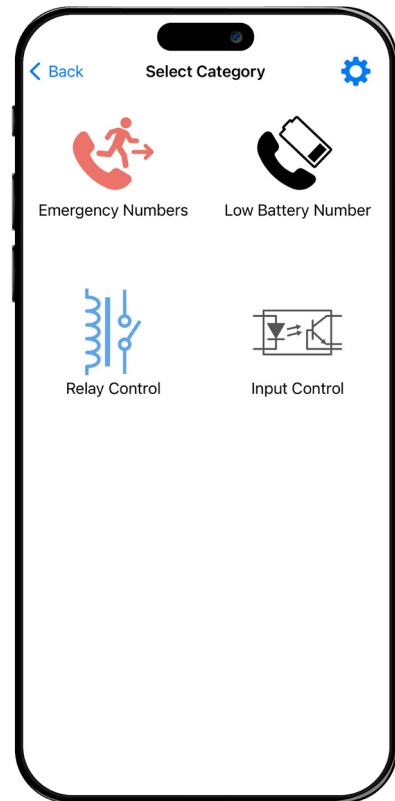
- Programming 4 Calling Numbers
- Programming Call Number in case of Low Battery (Service Number)
- Control Remotely Output Relays
- Take Remotely information from Input Optocouplers

PROGRAMMING BY App

Open the application on your mobile, after downloading the App “Pelekis GSM Configurator”.

This is the Home Screen.

Place the Telephone Number of the SIM Card that has been placed inside the GSM Gateway 4G.



Press Continue and Save the Number.

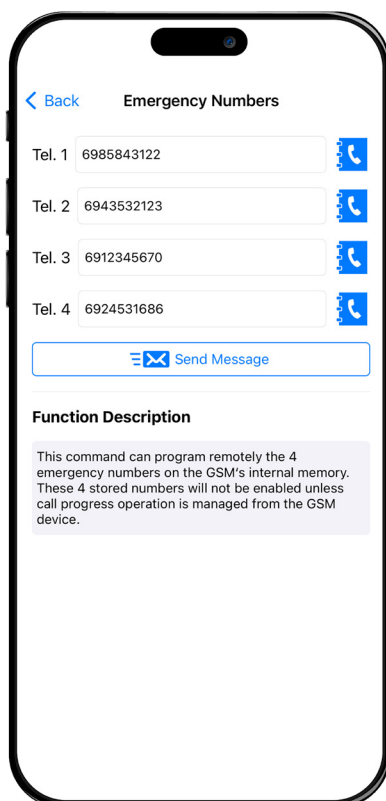
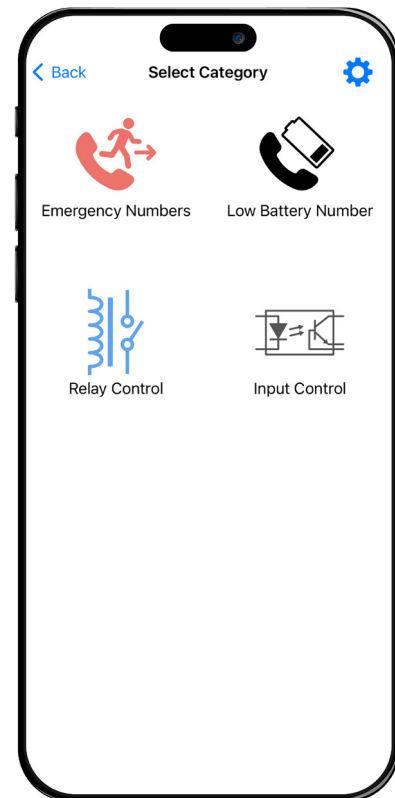
This screen shows the functions you can use.

1) You can store the Emergency Numbers

2) You can store the Low Battery Number. When the GSM Gateway has Low Battery, notifies the Low Battery Number for the issue with an SMS.

3) You can control Remotely the Output Relays.

4) You can get notified by the status of the Input Signals.



Press the Icon Emergency Numbers.

Save the 4 Emergency Numbers that will be used in case of emergency.

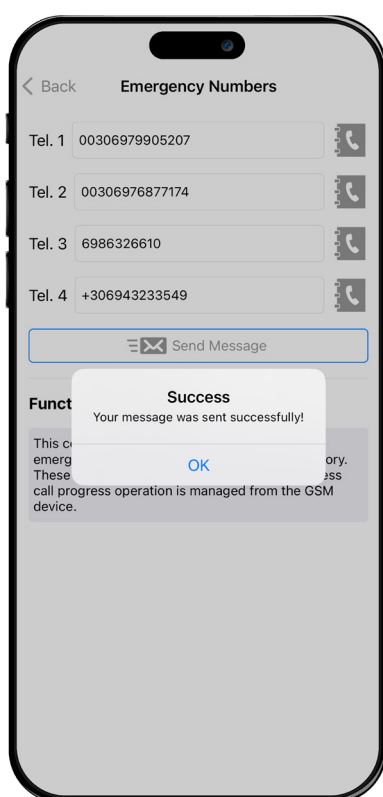
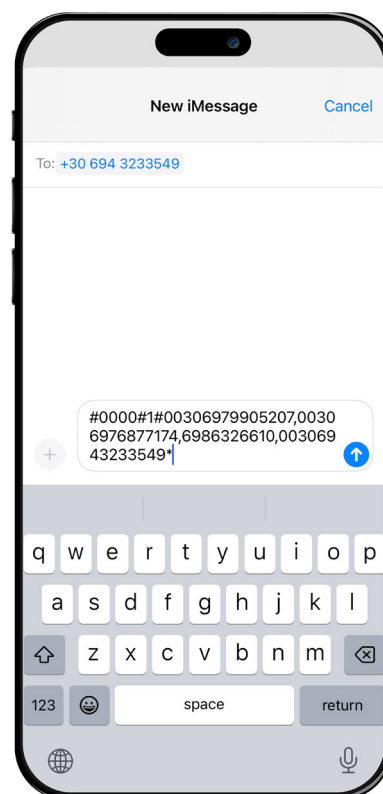
After Completing this Step, press Send Message.

By pressing this Button, an SMS is sent to the GSM to store the 4 Emergency Numbers.

The application opens SMS Messaging App to send the message as it shown on the image to the right.

Press Send.

The numbers have been stored in the internal memory of GSM Gateway.

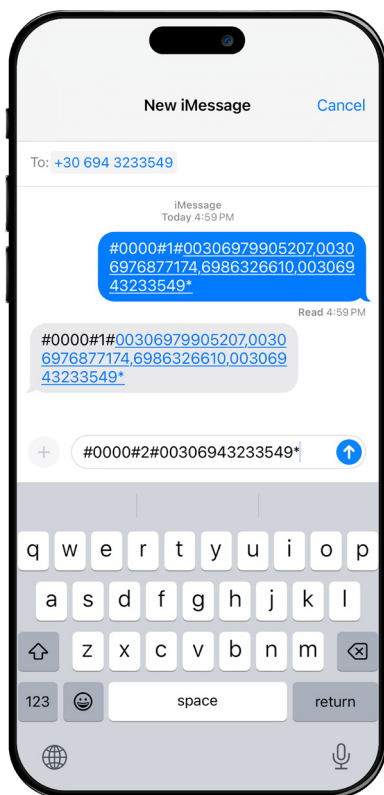
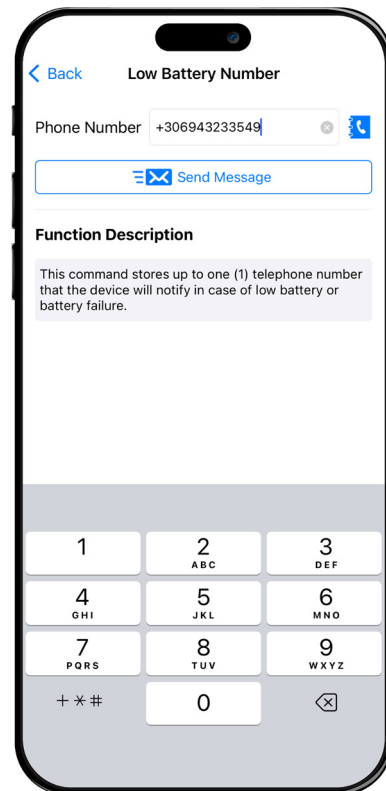


A pop up window notifies you that the procedure was successful.

Define the Service Number for Low Battery Notification.

This notification will arrive as an SMS to the provided Service telephone number.

Press Send Message to be stored in the Pel-ekis GSM Gateway 4G.

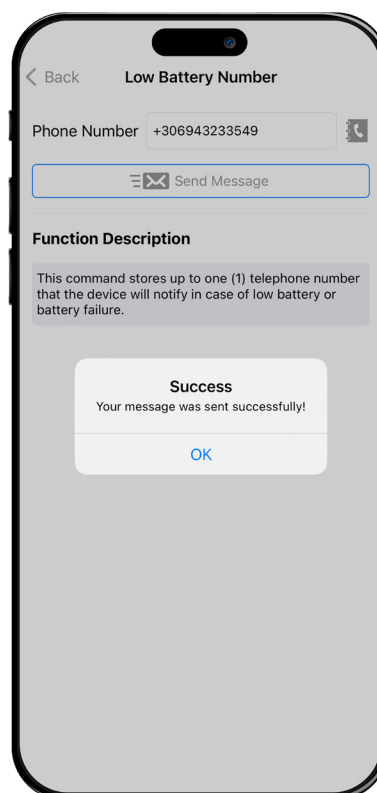


The application opens SMS Messaging App to send the message as it shown on the image to the left.

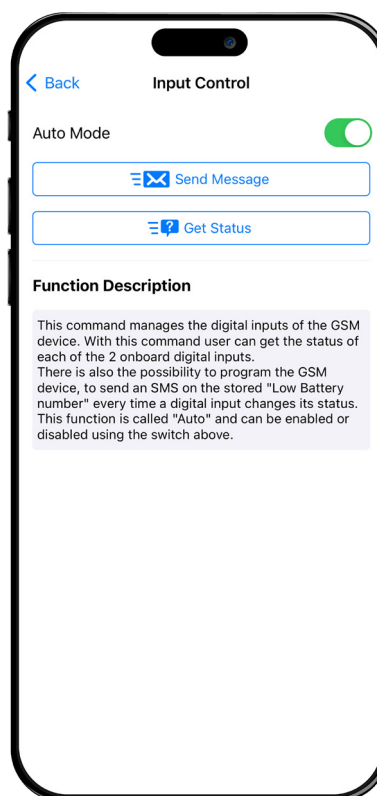
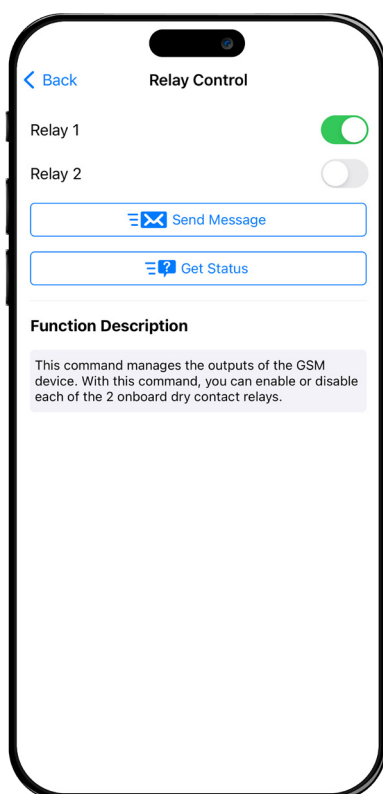
Press Send.

The number has been stored in the internal memory of GSM Gateway.

A pop up window notifies you that the procedure was successful.



The following images show the remote operation of Outputs and Inputs.



IoT CLOUD PLATFORM

The gateway maintains a permanent secure connection to the Pel-ekis IoT platform over the mobile data network (MQTT). Through the platform the installer can remotely:

- **Monitor signal quality, network technology, operator, battery and power state.**
- **See every emergency call with duration and outcome, seconds after it ends.**

The screenshot displays the 'Company Manager' interface for a 'GSM Gateway'. The left sidebar contains navigation links: My Lifts, Dashboard, Devices (selected), Map, Users, Compliance, Audit Log, Plans & Billing, Billing, and Alarm Desk. The main content area is titled 'Back to devices' and shows a 'Live' status indicator. It is divided into two panels: 'Device Info' and 'Connection'. The 'Device Info' panel lists details such as IMEI (357318664429128), ICCID (89300100180801317311), Name, Product Code (Multiband GSM Gateway), Firmware (v1.7), Status (active), Battery (14.2V), Ext Power (Connected), Company (Demo Maintenance Co), and Created date (7/1/2026, 2:07:25 PM). The 'Connection' panel shows Online status (Offline), Last Seen (7/13/2026, 12:56:10 PM), Last IP (31.152.212.113), Signal (-108 dBm), Network (4G/LTE), Operator (COSMOTE), Location (Cell Tower), Address, and Phone. Below these panels is a 'Call Reports (5)' section with an 'Export CSV' button. The table lists call details including Time, Direction, Number, Duration, Answered status, Outcome, and Terminated By.

TIME	DIRECTION	NUMBER	DURATION	ANSWERED	OUTCOME	TERMINATED BY
7/13/2026, 10:55:33 AM	Incoming	6976877174	2s	Yes	answered	remote
7/10/2026, 4:30:26 PM	Outgoing	6976877174	7s	Yes	answered	remote
7/10/2026, 2:35:22 PM	Outgoing	6976877174	3s	Yes	answered	remote
7/10/2026, 2:20:17 PM	Incoming	6976877174	2s	Yes	answered	local
7/10/2026, 2:20:05 PM	Incoming	6976877174	1s	Yes	answered	local

IoT CLOUD PLATFORM

- **Change any device setting (emergency numbers, audio levels, network preferences, intervals) — the device confirms each change.**
- **Control the output relays and see the input states.**

The connection is enabled by default (SMS CODE 50 disables it) and works on any SIM thanks to automatic APN configuration. Check-in interval is configurable (CODE 53, default 2 minutes).

The screenshot displays the IoT Cloud Platform interface. On the left is a dark sidebar with navigation links: My Lifts, Dashboard, **Devices**, Map, Users, Compliance, Audit Log, Plans & Billing, Billing, and Alarm Desk. The main content area is titled 'Device Control' and includes a 'Request Config' button, a '+ Custom' button, and a 'History (5)' button. Below this is a 'Platform Connectivity' section with a 'Check-in Interval' dropdown set to '30 min'. A list of settings follows: Network, Voice & Audio, Power & Battery, I/O, and System & Security, each with a right-pointing arrow. The 'Recent Telemetry (5)' section at the bottom has an 'Export 5 Days' button and a table of data.

RECEIVED	DATA
7/13/2026, 12:56:10 PM	<pre>{"imei":"357318664429128","type":"config","iccid":"89300100180801317311","fw_ver":"v1.7","prod":"Multiband GSM Gateway","ci":30,"ic":1,"e112":0,"gm":0,"txg":4,"rxg":3,"cod":0,"nt":6,"rw":1,"vd":3,"ts":2,"ba":1,"bt":1,"epf":5,"epn":5,"admin":"","en1":"","en2":"","en3":"","en4":"","pwd":""}</pre>
7/13/2026, 12:56:09 PM	<pre>{"imei":"357318664429128","signal":-108,"battery":14.2,"ext_power":1,"network":"4G/LTE","operator":"COSMOTE","cid":26264834,"tac":4633,"checkin_interval":30,"fw":"v1.7","sd":3,"band":3,"rsrq":-15,"earfcn":1700}</pre>
7/13/2026, 12:48:35 PM	<pre>{"imei":"357318664429128","type":"config","iccid":"89300100180801317311","fw_ver":"v1.7","prod":"Multiband GSM Gateway","ci":30,"ic":1,"e112":0,"gm":0,"txg":4,"rxg":3,"cod":0,"nt":3,"rw":1,"vd":3,"ts":2,"ba":1,"bt":1,"epf":5,"epn":5,"admin":"","en1":"","en2":"","en3":"","en4":"","pwd":""}</pre>

NORMAL OPERATION

Upon the completion of startup and initialization, the device enters the Normal Operation mode.

In Normal Operation mode, the device continuously performs certain actions and executes additional actions triggered by internal or external events.

Continuous Actions:

- Battery Status Check: Monitored in real-time.
- Battery Health Check: Conducted daily one time.
- Network Signal Status: Monitored in real-time.
- Internet connectivity verification (bearer, IP, echo test)
- Cloud platform check-in every N minutes (configurable)
- SIM Card Presence Verification: Checked every 5 seconds.

Triggered One-Shot Actions:

- Incoming Call Handling
- Incoming SMS Handling
- Emergency Outgoing Call
- Emergency Outgoing SMS Sending
 - “LOW BATTERY x.xV” SMS — to the administrator number.
 - “SHUTTING DOWN x.xV” SMS — battery critical; device then disconnects itself.
 - “AC POWER FAIL” / “AC POWER RESTORED” SMS — after the CODE 35/36 delays.
 - Call record published to the cloud platform after every call.

Incoming Call Handling

When an incoming call is received, the Pelekis GSM Gateway 4G will provide ringing tones to the connected autodialer. If the connected autodialer answers the call, the GSM Gateway will connect the incoming call to the autodialer.

If the incoming call stops, the GSM Gateway will stop generating the ringing tones.

Outgoing Call Handling

The GSM gateway initiates a call for every dialed number provided from the autodialer connection.

- If CODE 7 (Dialing mode) is set to 1 = Phonebook, the Pelekis GSM Gateway 4G will select a number from its internal memory (see page 20, Note (2)).
- If CODE 7 (Dialing mode) is set to 0 = Transparent, the Pelekis GSM Gateway 4G will attempt to call the number dialed by the autodialer or the connected telephone device.
- If the dialed numbers cannot be connected, the Pelekis GSM Gateway 4G will initiate an emergency call to the International Emergency Number (IEN) 112.

Note: Enable CODE 25 (IEN 112 fallback) in the “Programming by SMS” section to call IEN 112.

LED Signaling

Network LED (LD_LTE)

Pattern	Meaning
OFF	No service
One short pulse (280ms) every 5.5s	2G voice only (CS)
Two short pulses every 5.8s	2G voice + data (CS+PS)
Blink 1s ON / 1s OFF	Data only — no voice service
ON with a short dip every 3s	One voice path (VoLTE or CSFB)
Solid ON	Full service — VoLTE + 2G fallback (DUAL)

Signal Strength LED (LD_RSSI)

Pattern	Meaning
Solid ON	Excellent
1 s ON / 1 s OFF	Good
0.5 s ON / 1.5 s OFF	Fair
100 ms flash every 1 s	Poor
OFF	No signal

Battery LED (LD_BAT)

Pattern	Meaning
Solid ON	Full / float charge
1 s ON / 1 s OFF	Good
0.5 s ON / 1.5 s OFF	Medium
100 ms flash every 1 s	Low
Rapid flashing	Critical

Autodialer Status LED

Pattern	Meaning
OFF	LINE IS OFF
Continues ON	HOOK OFF
0.5s ON / 0.5s OFF	LINE CONNECTED
Other	Receiving or Transmitting Call

Record Voice Messages for Trapped and Service Personnel

This function allows users to store up to two voice messages in the internal memory of the GSM Gateway. According to European standards, GSM gateways should be capable of announcing up to two voice messages for both trapped passengers in the cabin and the rescue service personnel.

Both recorded messages are played during an emergency call.

Voice Message 1: This message is played immediately after the emergency button is activated. Its primary purpose is to help the trapped person remain calm while also informing them that an emergency call to the rescue service is being initiated.

Voice Message 2: This message is played once the connection with the rescue service is established. It provides the rescue service with the location and general information about the incoming emergency call.

Follow the steps to Record your Voice Messages!



RECORD PROCEDURE

Programming the playback of voice messages can be done through any conventional telephone device connected to the Line terminal or just call the number of the GSM Gateway 4G and follow the instructions.

To program using a conventional telephone device:

1. Hook off the earpiece to engage the line.
2. Start the key sequence according to the record process.

To choose the “voice message” to record, press the appropriate key combination:

- To record “Voice Message for Trapped Person” press, ***15***
- To record “Voice Message for Service Personnel” press ***16***

If the code is accepted, the device will emit a short sound (500ms) after 1 second.

Press Key	Function
1	Press to Start and Press to Stop Recording
2	Listen to the Recorded Message
*	Enable Message Playback and Exit procedure
#	Disable Message Playback and Exit procedure

RECORD PROCEDURE

Start / Stop Recording:

1. Pressing **Key 1** will cause the device to emit one short sound, indicating that recording has started. The device will continue recording until the maximum record time is reached (15sec).
2. To manually stop the recording, press **Key 1 AGAIN**.
3. After either manually stopping or reaching the maximum record timeout, the device will emit two short sounds, indicating the current recorded message has been saved.

Play Recorded Message:

1. Pressing **Key 2** will cause the device to emit one short sound, and the playback of the recorded message will start immediately.
2. During playback, it is not possible to interrupt the process. Wait until playback is finished to take any further actions.

Enable Message Playback:

1. Pressing Key ***** will cause the device to emit two short sounds.
2. This action enables the current “Voice Message,” even if it is an empty message. The device will then exit the record function and return the GSM Gateway to normal operation.

Disable Message Playback:

1. Pressing Key **#** will cause the device to emit two short sounds.
2. This action disables the current “Voice Message,” even if it is an empty message. The device will then exit the record function and return the GSM Gateway to normal operation.

Warranty and Technical Support

The Pelekis GSM Gateway 4G comes with a comprehensive 5-year warranty, ensuring peace of mind and reliable performance.

We are committed to providing lifetime technical support for our customers. For assistance, you can contact your local distributor or reach out directly to Pelekis Electronics.

For technical support or any inquiries, please contact us at:

Pelekis Electronics

Email: info@pelekis.eu

Phone: +30 210 23 23 345

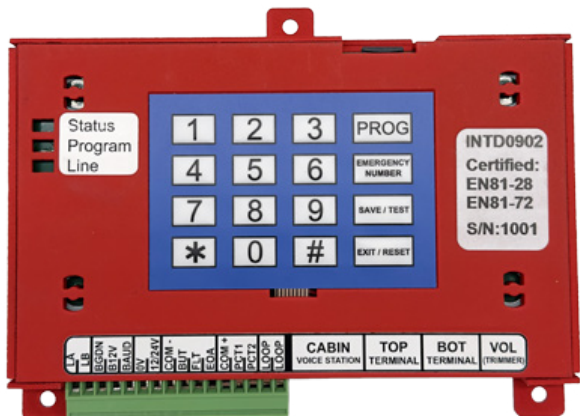
Website: www.pelekis.tech

We are dedicated to helping you with any questions or issues you may have regarding your Pelekis GSM Gateway 4G.

Thank you for choosing Pelekis Electronics.



Our Emergency Phone Systems for Lifts EN81-28



Autodialer for Car Lift

EN81-28



Pre-wiring for Bot-Top Communication



Bot-Top Communication Terminal



Intercommunica- tion Terminal



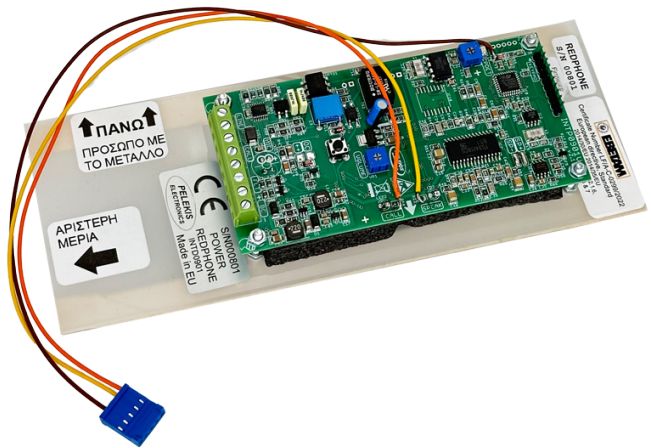
Firecom Floor Terminal

Our Emergency Phone Systems for Lifts EN81-28



Intercommunication System from Machine Room to Car Lift

Autodialer for Car Lift Direct Installation in GEN2 OTIS COP



Visit our website at www.pelekis.tech to explore our full range of products or contact us directly via email at info@pelekis.tech .

Pelekis GSM Gateway 4G Global Coverage for Elevators

The most reliable way of Communication for Lifts.

Key Features:

- PSU and Battery Charger included
- Power Supply for Autodialers
- Seamless integration with existing systems
- Remote operation capabilities

Warranty and Support:

- **5-year warranty**
- **Lifetime technical support**

For more information about our product range, visit www.pelekis.tech

Thank you for choosing Pelekis Electronics.

